



## Deli Associate

### Job Description

**Company:** J.A.V. Food Corp d/b/a Agata & Valentina

**Location:** New York, NY 10075

**Job Type:** Full-Time, In-Person

**Compensation:** \$17/hr. - \$18/hr.

**Reports To:** Deli Department Manager and Assistant Department Manager

### Position Summary

Agata & Valentina, a specialty food market in New York City, is seeking a dependable and customer-focused Deli Associate to join our team. The Deli Associate is responsible for assisting customers, preparing and packaging deli products, maintaining departmental standards, and supporting a clean, organized, and efficient work environment.

This is a hands-on role in a busy food retail setting, ideal for someone who enjoys working with customers, takes pride in food quality, and can work well as part of a team.

### Essential Duties and Responsibilities

- Assist customers with deli selections, preparation questions, special requests, and product recommendations.
- Prepare, package, label, weigh, and rotate deli products according to department standards.
- Restock displays throughout the shift, checking product freshness, expiration dates, signage, and overall presentation.
- Use scales, slicers, utensils, and other department equipment safely and properly after training.
- Maintain cleanliness, sanitation, and organization of the deli counter, workstations, equipment, and surrounding areas.
- Follow company procedures, food safety requirements, and Department of Health guidelines.
- Assist with receiving and inspecting incoming products for quality, quantity, and spoilage.
- Communicate customer concerns, product issues, or department needs to the Department Manager or Assistant Department Manager.
- Maintain reliable attendance and availability for scheduled shifts, holidays, extended hours, and occasional shift coverage when needed.
- Perform other related duties as assigned by management.



## **Qualifications, Skills and Experience**

- 1–2 years of deli, food service, grocery, or related customer service experience preferred; however, we are willing to train the right candidate with strong customer service skills, and a positive attitude.
- Customer service experience preferred.
- Friendly, professional, and team-oriented approach.
- Ability to work efficiently in a fast-paced customer service environment.
- Attention to detail when preparing, weighing, labeling, stocking, and rotating products.
- Willingness to learn deli products, ingredients, preparation methods, and department procedures.
- Ability to follow food safety, sanitation, and workplace safety standards.
- Basic math skills, including working with weights and measurements.

## **Physical Requirements**

- Ability to stand and walk for extended periods during the shift.
- Ability to lift up to 30 lbs.
- Ability to bend, reach, and handle food products and department supplies as needed.

## **Benefits**

- Comprehensive health, dental, and vision insurance
- 401(k) with employer match
- Paid time off, including vacation, sick leave, and holidays
- Employee discounts
- Ongoing training, mentorship, and professional development opportunities

## **Equal Opportunity Statement**

Agata & Valentina is an Equal Opportunity Employer. Employment decisions are made without regard to race, color, religion, gender, sexual orientation, national origin, age, disability, or any other protected status.